

Evaluation/Quality Improvement Committee Meeting Minutes

Lake County ADAMHS Board, One Victoria Place, Ste. 201, Painesville

June 9, 2014
5:30 p.m.

Members Present:

Frank Sarosy	Chair
Dione DeMitro	
Dr. Gail Fedak	
Roberta Kalb	
Douglas Klier	
Joanne Zeroske	

Staff Present:

Christine Lakomiak	Director of Quality and Clinical Operations
Kelly Tuttle	Secretary/Receptionist

Guests:

Carol Casey	Bridges	Carole Jazbec	NAMI
Spence Kline	Beacon Health	Darcy Capp	NAMI
Jim Clements	Catholic Charities	Pat Kohut	NAMI
Dan Porter	Crossroads	Jim	NAMI
Sandra Langenderfer	Extended Housing	Ann Mason	Signature Health
Larry Kappler	Lake-Geauga	Patty Smith	Signature Health
Nancy DiStefano	Lake Health	Deidre P.	Signature Health
Josie Jones	Lake Health	Cheryl C.	Signature Health
Michelle Mezaris	Lifeline, Inc.	Vince Pinto	Western Reserve
Christi Farmer	NAMI		

The meeting was called to order at 5:30 p.m. and introductions took place.

Ms. Lakomiak thanked Board members for serving on the Evaluation/Quality Improvement Committee this past year and that she appreciated their commitment not only attending the meetings but reviewing the information beforehand and asking important questions. There will be no meeting in July and the next meeting will be held in August.

Quality Improvement Review of NAMI of Lake County Ms. Jazbec stated that the National Alliance on Mental Illness (NAMI) is the nation's largest grassroots mental health organization dedicated to building better lives for individuals living with mental illness and their families. They provide educational opportunities, support groups and advocacy in the public arena.

The Board awarded funding to NAMI of Lake County in SFY99 using Neighboring as the fiscal agent. In FY11, they were awarded funding as an independent service provider.

Ms. Farmer gave a brief description of the Ombudsman program noting the Ombudsman advocates for the rights of individuals with mental illness and substance abuse and their families, to improve their quality of life. The Ombudsman listens to concerns, provides information on resources within the mental health system, and serves as a neutral party to solve problems.

Ms. Kohut gave a brief description of 'Parents and Teachers as Allies' which is an in service program for school professionals. This program has been very successful and was presented at the NAMI National Conference.

Ms. Capp read a letter from a parent stating how appreciative she was of the services provided by NAMI and how invaluable the support has been to her and her family.

Board members thanked NAMI for their presentation which was informative and well done.

Ms. Lakomiak advised that she conducted the agency's Contract Compliance Review and found them in full compliance.

As there was no further discussion, Ms. Kalb moved to accept NAMI of Lake County's Quality Improvement plan as presented. Seconded by Ms. Zeroske the Motion Passed Unanimously.

Quality Improvement Review of Signature Health Ms. Mason turned the meeting over to a family member and client who gave moving testimonials on how the services and support received at Signature Health have changed their lives. Board members noted their appreciation for them graciously sharing their stories.

Ms. Mason advised that the Psychiatry wait list at the agency is about fourteen days. They try and keep wait lists as low as possible.

Ms. Mason reported service coordination problems include matters related to mindset such as regarding whole health and wellness. A long term resolution over the next two years will be to develop and program algorithms for care.

Ms. Lakomiak noted Signature Health does work to get clients seen as soon as possible. She conducted the agency's Contract Compliance Review and found them in full compliance.

As there was no further discussion, Ms. Kalb moved to accept Signature Health's Quality Improvement plan as presented. Seconded by Ms. Zeroske the Motion Passed Unanimously.

Quality Improvement Review of Western Reserve Counseling Mr. Pinto stated that Western Reserve Counseling is a nonprofit family and children therapy agency that serves residents of Lake County and surrounding counties since 1973. The services offered include: individual counseling, pre-marital counseling, marital counseling, parent child counseling, counseling relative to divorce and separation, family counseling, and domestic violence/anger management counseling. The anger management program is the largest program they offer. The agency does not offer Psychiatry services.

Mr. Pinto noted that therapists work evening and weekend hours to accommodate their clientele's work schedules.

Ms. Lakomiak conducted the agency's Contract Compliance Review and found them in full compliance.

Dr. Fedak moved to recommend to the full Board that they accept Western Reserve's Quality Improvement Plan as presented. Seconded by Ms. DeMitro, the Motion Passed Unanimously.

Next meeting date – To be announced

There being no further business, Dr. Fedak moved for adjournment at 6:30 p.m.